



Customer Onboarding Form

Premium Rx National, LLC — *As Needed, When Needed*

Welcome to Premium Rx National, LLC. We are excited to support your facility with reliable pharmaceutical sourcing. Please complete this form to open a purchasing account. If you have any questions, please reach out to cs@prnpharma.com or (877) 862-7796.

1. Customer / Facility Information

Legal business name*

DBA / trade name (if different)

Entity type

Tax ID / EIN

Website

Facility type

Primary state

2. Contacts

Primary contact

Full name*

Title / role

Email*

Phone*

Billing / Accounts Payable contact

Full name*

Email*

Phone

PO number (if required)

DSCSA / EPCIS Technical Contact

Full name

Email

Phone



3. Billing & Shipping Address

Shipping address must match licensure information, as required by law.

Billing address

Address line 1*

Address line 2 (optional)

Address line 3 (optional)

City*

State*

ZIP*

Shipping address is the same as billing address

Shipping address

Address line 1*

Address line 2 (optional)

Address line 3 (optional)

City*

State*

ZIP*

4. Licensing & Registration Details

Pharmacy / Facility license attachment

File name / reference

W-9 attachment

Additional licensing documentation #1 (optional) attachment

Additional licensing documentation #2 (optional) attachment

Licensing comments (numbers, expiration dates, special notes)



5. Payment Terms & Remittance

Requested payment terms (select one):

ACH

Check

Credit Card

Check: Please mail payment to our A/R department:

Premium Rx National, LLC, Attn: Accts Receivable, 15809 Crabbs Branch Way, Derwood, MD 20855.

Credit Card: Please call (877) 862-7796 to provide credit card information. Note: all payments by credit card impose a 3% credit card fee, unless prohibited by law.

ACH details:

Bank name

Account type

Routing number

Account number

Voided check attachment included

Authorized signer (ACH)

Title

Date

6. Additional Notes

Preferred contact (method / best time)

Anything our Operations team should know (timelines, constraints, special instructions)



Acknowledgment & Signature

Please review the Terms & Conditions below. By signing, I certify that I am authorized to sign on behalf of the Facility and to legally bind the Facility to these Terms & Conditions. I further confirm that all information provided in this form is true, complete, and accurate.

- I confirm that all information provided in this form is true, complete, and accurate.
- I am authorized to sign, and the Facility agrees to be bound by these Terms & Conditions

Printed name*	Title*
<input type="text"/>	<input type="text"/>
Customer facility name*	Date*
<input type="text"/>	<input type="text"/>
Signature	
<input type="text"/>	

PREMIUM RX NATIONAL, LLC - TERMS AND CONDITIONS

Premium Rx National, LLC (PRN) and Customer agree to the terms and conditions set forth in this document. Any modifications must be approved by both parties, in writing, prior to the sale.

Terms, Requirements & Confidentiality

Customer must have a valid and appropriate state permit and/or DEA license on file with PRN or sale will not be processed. If you have any questions about the appropriate licensing needed, please talk with your sales representative. Product name (generic or brand), NDC, price, quantity, strength, delivery method, and estimated arrival are to be determined at time of sale. Product quantity and NDC will reappear on a packing slip attached to the exterior of the shipping box and Customer will verify that information on the packing slip corresponds to their purchase order prior to accepting or opening the box. Customer will also inspect products upon receipt to ensure there are no discrepancies with the packing slip, or any damages to product.

Terms of Sale

All sales are final. Product is non-returnable. Claims for damages, shortages, and/or incorrect product must be made within 24 hours of receipt. Terms of Payment are determined based on credit references and other factors. All past due invoices are subject to a 1.5% interest charge per month, totaling 18% annually. Customer agrees that the invoice serves as a security agreement under the Uniform Commercial Code. If it is necessary to institute legal action to enforce the collection of the amount due under the invoice, the buyer waives all notice or demand and agrees to pay all necessary collection costs, including attorney fees. Any disputes are subject to the laws of the State of Maryland. In the case of a mandatory recall by the FDA or the manufacturer, Premium Rx National will reimburse the cost of the pharmaceutical being recalled. Effective March 11th, 2025, a credit card surcharge fee of 3.00% will be applied to credit card transactions unless prohibited by law.

DSCSA Requirements and Confidentiality Agreement

PRN will provide Transaction Information, Transaction History, and Transaction Statement for each pharmaceutical product sold, subject to the exemptions listed in DSCSA Section 581(24)(B). Under the DSCSA, PRN considers these documents to contain confidential commercial information.

Customer agrees to treat these documents and any information within as confidential, and thus agrees to only share them with authorized federal, state, or local regulators or law enforcement officials as required by law. Customer agrees that PRN will confidentially retain the Transaction Information, Transaction History, and Transaction Statement for each transaction on behalf of Customer per the requirements in DSCSA Section 582(d)(1)(B).



Payment Remittance

All payments are due according to the terms of sale and due date specified on the invoice. Please remit payment to the following address: **Premium Rx National LLC, Attn: Accounts Payable, 15809 Crabbs Branch Way, Rockville, MD 20855**

Shipping & Handling Fees

Customer is responsible for paying shipping costs unless otherwise agreed in writing (i.e., via an email from PRN) at the time of sale. Requirements for a specific delivery date are to be stated at time of purchase. If a date is not specified, product will be shipped by a method (and in a time frame) at the discretion of choosing in order to maintain product integrity. Adjustments to delivery dates cannot be made once product leaves our warehouse. Your salesperson can provide tracking information at the time that your product leaves PRN. If goods are lost or stolen during the shipment process, PRN will take responsibility for filing a claim with the parcel delivery company. If goods are lost or stolen after shipment is received, the customer will be held accountable. PRN will not be responsible for delays beyond its control (i.e., delayed incoming shipments), and will advise customer of any known delays within a reasonable timeframe.

Returns, Exchanges & Refunds

There are no returns, exchanges, or refunds once product has departed the PRN warehouse and is in the customer's possession. If a discrepancy such as visible damage or drug shortage, is found when product is received, please file a claim with PRN within 24 hours. Any claims filed after this period will not be considered. If an incorrect product is received due to a PRN error, PRN will fully credit customer and provide return shipping label. All claims will need to be accompanied by documentation/proof (speak with your sales representative for claim forms and additional information). Customer is responsible to receive and properly store product. When returning goods, Customer is responsible for properly packaging and shipping the product to ensure product is returned in resalable condition. Only under special circumstances may a purchase be cancelled before product is shipped once PRN has a valid purchase order. Cancellation of a purchase is at the exclusive discretion of PRN. Please contact your PRN sales representative to discuss any order-related questions or concerns.